

Multi Claims Upload & Single Entry

Employer filed claims (also known as "low earnings" or "partial" claims) may be submitted by upload or manual entry. Employers are required to file employer filed claims on behalf of their employees whenever it is necessary to temporarily reduce work hours or there is no work available. Filing employer filed claims results in your employees receiving unemployment insurance (UI) benefits faster, usually within 48 hours for claims filed electronically. Employees for whom you file an employer filed claim are NOT required to report to a Georgia Department of Labor career center or register for employment services.

Employers can submit employer filed claims for non-citizens electronically. Review the complete list of acceptable documentation required when filing claims for non-citizens. If the employee's non-citizen status cannot be validated through U.S. Citizenship and Immigration Services (Homeland Security), he/she will be contacted to provide additional documentation.

Acceptable documentation for alien verification:

- I-551, Permanent Resident Card /Resident Alien Card/ Registration Receipt Card
- I-94, Departure Records
- I-327, Unexpired Reentry Permit
- I-551, Temporary Card or Stamp
- I-571, Unexpired Refugee Travel Document
- I-766, Employment Authorization Document
- Unexpired Passport with picture with I-94/I-551 stamp or other supporting documentation
- Immigrant Visa with picture
- Certificate of Citizenship
- Certificate of Naturalization
- I-20 Certificate of Eligibility for Nonimmigrant (F-1) Student Status
- DS2019, Certificate of Eligibility for Exchange Visitor (J-1) Status

How to File Online

You must be a registered user on the Employer Portal with administrator or user privileges permitting you to submit employer filed claims. If your company is not registered on the Employer Portal, you must first establish an administrator account. Download the Administrator Guide on the Employer Portal login page and follow the step-by-step instructions. If a third-party service provider is the administrator on your account, ask them to add you as a user and give you the ability to file Employer Filed claims. If you are already a registered user on the portal, but are not currently permitted to file Employer Filed claims, contact your Employer Portal administrator for assistance.

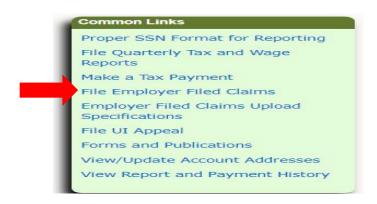
03/20/2020 v1.0 1 of 4



Multi Claims Upload & Single Entry

Follow these steps to file employer filed claims on the **Employer Portal**:

- 1. Log into the **Employer Portal**.
- 2. Select the **employer account number** under **Registered Account**.
- 3. Select the File Employer Filed Claims link under Common Links.



4. Select the desired method to begin filing Employer Filed Claims.



Option 1: Multi Claims Upload

All employer filed claim records created as Microsoft Excel must adhere to the record layout specifications.

- Select the Record Layout Specifications link.
- 2. Select the **Download template** link.
- Select the Upload a properly formatted Excel spreadsheet (provided) of Employer Filed
 Claims for a week ending date. Your file MUST meet the upload specifications to ensure the
 file is accepted and claims are processed.
- 4. Enter all required information specified on the template.
- 5. Select the **Continue** button.
- 6. Review the Employer Affidavit for Filing Unemployment Insurance Certifications for Specified Employees.

03/20/2020 v1.0 2 of 4



Multi Claims Upload & Single Entry

- 7. You must indicate acknowledgement of the information shown above to proceed by selecting the box "I understand that the law provides penalties for submitting false claims. I further understand that the Rules of the Department, any employer found to be abusing the purpose and intent of the Partial Claims Program will be prohibited from using the Partial System for a period of three years from the time of discovery of the violation".
- 8. Select file to be uploaded.
- 9. Select the **Continue** button.

lf	Then
Upload is successful	"The Employer Filed Claims upload was successful" will display.
	Employer Filed Claims
	The Employer Filed Claims upload was successful.
Upload is rejected	"The Employer Filed Claims upload was rejected. The table below shows the error(s). Please make the corrections and upload the file again. To be directed to the upload page please follow the link Employer Filed Claims Upload." Repeat Steps 4-7
	Employer Filed Claims
	The Employer Filed Claims upload was rejected. The table below shows the error(s). Please make the corrections and upload the file again.
	SSN ERROR DESCRIPTION ROW NUM

10. Select the Close button to exit.

Option 2: Single Entry

- 1. Select the Enter an Employer Filed Claims for each employee for each week ending date radio button.
- 2. Select the Continue button.
- 3. Review the Employer Affidavit for Filing Unemployment Insurance Certifications for Specified Employees.

03/20/2020 v1.0 3 of 4



Multi Claims Upload & Single Entry

5. You must indicate acknowledgement of the information shown above to proceed by selecting the box "I understand that the law provides penalties for submitting false claims. I further understand that the Rules of the Department, any employer found to be abusing the purpose and intent of the Partial Claims Program will be prohibited from using the Partial System for a period of three years from the time of discovery of the violation."

You must indicate acknowledgement of the information shown above to proceed.
Employer Affidavit *
I understand that the law provides penalties for submitting false claims. I further understand that under the Rules of the Department, any employer found to be abusing the purpose and intent of the Partial Claims Program will be prohibited from using the Partial System for a period of three years from the time of discovery of the violation.
Enter Employer Account Number
Week Ending Date (mm/dd/yyyy) MM/dd/yyyy
Agree Clear Entries

- 6. Enter Week Ending Date.
- 7. Select the **Agree** button.
- 8. Enter the employees Social Security Number and Reenter for verification on the **Employer Filed** Claim Report.
- 9. Select the Continue button.

NOTE: If you need to submit a claim for a different week ending date, select Change Week Ending Date and repeat Steps 2–6.

- 10. Enter all required information on the Employer Filed Claim Report.
- 11. Select the Submit Claim.

RESULT: A "Claim submitted" message will display.

03/20/2020 v1.0 4 of 4